



GUARDIAN



Guardian Generation 2 - Software Version 1.4.7 Release and Safe Launch Plan

Dear Colleague

Seeing Machines is committed to continually improving our products and services. This includes updating the Guardian system software (SW).

We are pleased to advise that Guardian Generation 2 (Gen 2) SW version 1.4.7 is ready for release.

Safe Launch Plan

The Safe Launch Plan (SLP) for SW version 1.4.7 has been cleared for commencement. After each phase, Seeing Machines will review the performance of the included systems before initiating the next phase.

Scheduled dates for the SLP are currently as follows:

1. Phase 1 (500 vehicles) - 20 February 2023*
2. Phase 2 (1,000 vehicles) - 8 March 2023*
3. Phase 3 (1,500 vehicles) - 22 March 2023*
4. General Release (all remaining vehicles) - 7 April 2023*

*These dates are subject to change.

Software improvements

This SW release enhances the improvements provided in SW version 1.4.6 - more information on the last SW release can be found [here](#).

SW version 1.4.7 provides the following improvements:

1. Reduction of in-cab sensor shutdown time

The in-cab sensor (ICS) is powered down within 10 seconds thanks to SW version 1.4.7. With the modified shutdown procedure, the ICS is one of the first services to be shut down. This is because with some light vehicle installs the power cable runs close to the central locking system of those vehicles and was preventing the doors from being locked remotely. This change means that within 10 seconds of the ignition being turned off, the ICS is shut down and that issue no longer exists.

2. Improved processing of sub-type distraction events

The processing capabilities of sub-type classification for distraction events has been improved in SW version 1.4.7. If there are multiple distraction events occurring simultaneously, the system will now make sure to fully log each one before logging the others.

The SW 1.4.7 release will be applied over the air (OTA) to systems running on SW version 1.4.3 and newer.

Updating systems on old SW

To ensure our testing procedures are efficient, we are only able to support OTA updates to certain previous SW versions (SW version 1.4.3 and newer).

Prior to SLP Phase 1, we turn OTA off for all systems reporting to Guardian Live and load the new SW onto the server. When this occurs, we **cannot** go back to a previous version of SW for OTA updates.

Systems running on SW version 1.4.1 and older **will not** be able to be updated OTA.

What customers need to do?

No action is required for any system on SW version 1.4.3 or newer.

For any system on 1.4.1 or older, you will need to manually update your unit to the latest version (currently 1.4.6) in order to get this update. This can be done by submitting a ticket to support@seeingmachines.com.

Customers can opt out if they do not wish to participate in the SLP by contacting their Account Manager.

What to expect from your Account Manager?

You'll hear from your account manager. The more vehicles SW version 1.4.7 can test, the more use cases our system can test against, hence we strongly encourage you to take part in the SLP.

Contact

Please contact [Seeing Machines Support](#) should you require any further information regarding this notification.

Kind Regards
Seeing Machines

This email has been sent to:

- Distributor POCs
- Direct Customer POCs
- Installers and Trainers
- Account Managers

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